

Job title	Senior Operations Manager
Reporting to	Operations Director
location	Warrington
Job summary	<p>Svella Connect is a leading provider of telecoms and digital infrastructure, building and installing high-speed broadband networks to help connect businesses and residents with full-fibre internet. With depots in Warrington, Leeds and Kirkby in Ashfield, Nottinghamshire, we are a leading contractor for telecoms and internet providers such as Virgin Media and Openreach – and carry out a range of projects across Yorkshire, Midlands and the North West.</p> <p>Our vision is to be the employer of choice in the industry by investing in long-term growth, introducing technology, innovation and developing efficient ways of working to ensure excellent service for our clients and their customers.</p> <p>A good knowledge of civils and networks is desirable but a willingness to learn where there are gaps is critical</p> <p>As an Operations Manager you are responsible for the receipt and delivery of all client work orders across the project.</p> <p>You will support and drive the roll out of the B2B, New development, Diversionary works and Re-segmentation works, while developing the operational teams to ensure targets are met, while maintaining contract performance and quality standards.</p> <p>The main duties include but are not limited to:</p> <ul style="list-style-type: none"> • Client Management Lead • Management and development of staff • Delivery of Fibre and RF projects • Resource Management, to include Subcontract Teams to meet demands and challenges. • Help Develop required Department Structure. • Management reporting into Client and Internal Senior Management. • Representation of the company at Client meetings. • Oversee running of all Field Operations. • Ensure the whereabouts of staff tracking them with progress reports • Adherence to Health & Safety and Environmental policies
Skills, qualifications and experience required	<p>The ideal candidate must possess the following skills and experience:</p> <ul style="list-style-type: none"> • Minimum of 3 years’ experience in Telecoms • Experience in managing Operational teams in a Telecoms/utility environment • Strong skills in client management, planning and resource management. • Good working Knowledge of work management systems and Microsoft Office. • Well organised and Professional. • Effective Leadership and communication skills. • Self-motivated, and able to motivate others effectively. • Good problem-solving skills and ability to think outside of the box.

Salary & Benefits	For the right candidates we offer an attractive benefits package in a rapidly expanding forward thinking company including private health care.
Applications	<p>All applications in writing, including full CV to: recruitment@svellaconnect.com or please visit our candidate portal via our website https://www.svellaconnect.com/careers</p> <p>At Svella, we are committed to creating inclusive opportunities for all our employees. We encourage applicants from all backgrounds to reflect the communities in which we operate and serve, and the customers we support. Please do let us know should you require any reasonable adjustments during any part of the application process.</p>